

Network outage report information redacted

<010>	Study Area Code		159018
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2016
<030>	Contact Name - Person	USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA LP	
<811>	Holding Company	Softbank Corp.	

Oortograme

<812> Operating Company

Virgin Mobile USA LP

e 700 jeung 450 DEB Controllego, sogstjeretta 2000 recentlylige av 2000 til Bligger

<813>		
Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	159018	Assurance Wireless

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-010	Cond. According to the Cond.	239018		
<010>	Study Area Code Study Area Name	Virgin Mobile USA I	LP	
<020>		2016		
-	Program Year Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@spr	rint.com	
MINION	nereporting for an examines			Subjection County Stone County S
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	
<200>	Outage Reporting (voice)		(complete attached worksheet)	
<210>	< check box if no	outages to report		
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)		- 1	13000
	75 7 7		(attach desc	criptive document)
<320>	Unfulfilled Service Requests (broadband)		1	
<330>	Detail on Attempts (broadband)		(attach de	scriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			1
<420> <430>	Mobile 0.1506 Number of Complaints per 1,000 customers (broads	pand)		
<440>	Fixed			
<450> <500>	Mobile Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	
	239018NC510.pdf			
<510>	1		(attached descriptive document)	· /
	1		х .	
<600>	Functionality in Emergency Situations 239018NC610.pdf		(check to indicate certification)	
	200		(attached descriptive document)	· /
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates		(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(if y	es, complete attached worksheet)	
<1000>	Voice Services Rate Comparability Certification		1	3300000
<10102		Ť.	(attach descriptive document)	
<1100>	Certify whether terrestrial backhaul options exist (res or No) OO	(if not, check to indicate certification)	
<1110> <1200>	Terms and Condition for Lifeline Customers	(2)	(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Works		
	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange		
<2000> <2005>			(check to indicate certification) (complete attached worksheet)	
20037	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works		
<3000>			(check to indicate certification)	
<3005>			(complete attached worksheet)	

安全的	rvice Quality Improvement Reporting llection Form	FCC Form 481 OMB Control No. /3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	239018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ve-year
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	*
<115>	How much (USF) was used to improve service quality and how support was used to impro	rove service quality
<116>	How much (USF) was used to improve service coverage and how support was used to improve	prove service coverage
<117>	How much (USF) was used to improve service capacity and how support was used to improve	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice).

Data Collection Form

<220>

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 JULY 2013

<010>	Study Area Code	239018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
					5	ee attached					
					wo	rksheet					
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<039>	Contact Email Address - Email Address of person Identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Eushanga (UEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
State	Exchange (ILEC)	SAC (CETC)	кате гуре	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	total per line kates and Fe
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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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039>		Email Address of person identified in data line <030>	andy.m.lancastere	esprint.com		A STATE OF THE STA	
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811>	Holding Company	Softbank Corp.					
812>	Operating Company	Virgin Mobile USA LP					
313>			ONES DE CONTRACTOR DE LA CONTRACTOR DE CONTRACTOR DE CONTRACTOR DE CONTRACTOR DE CONTRACTOR DE CONTRACTOR DE C				
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		Affiliates		SAC	Doing Busi	ness As Company or Brand Designatio	n
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<039>	Contact Email Address - Email Address of person identified in data line <030:	
-010-	Talbal Land(s) on which ETC Sances	
<910>	Tribal Land(s) on which ETC Serves	
	,	
	l l	
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	Car et	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920,	Select
	trates coordination with the Tribal government pursuant to	Yes or No or
§ 54.31	R(a)(9) includes:	Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal	
-32.17	community anchor institutions.	The state of the s
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

	on production of the residue of the second o	ACC Form Su
	assectification	CAVIBLEON FOLING GO OF MODES (OMIS) (Opinion Visit 1910) (1930) 2010
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
	pursuant to 3 04.0 10(g) (1 cs, 110).	
<1130>	reporting carrier offers broadband service of at least 1 Mbps downstream and 256	kbps
	upstream within the supported area pursuant to § 54.313(g).	

	The conference of the same Convention	150 Chount (Kin
	:Jengola (1801) 46	eliAIS Commol No. 305 2 ของกลุ (0 AB Commol I No. 1905 2 เป็นสามารถ เกลง 20 เรื่อง
NAME OF SERVICES SERV		
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
	1	
*	**	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
	age to get the	Name of Attached Document
		Name of Attached Document
<1220>	Link to Public Website HTTP	http://www.assurancewireless.com/Public/TermsandConditions.aspx
	E (1)/ 1/916	
"Please ch	neck these boxes below to confirm that the attached document(s), on line 1210,	
	bsite listed, on line 1220, contains the required information pursuant to	
	a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually r	NAME	
annauny .		
<1221>	Information describing the terms and conditions of any voice	
	telephony service plans offered to Lifeline subscribers,	
	N 1888 15	*
		a gran
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	
		2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

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		25 (OMB Companie) 20€9 86/512BA de John 2000 95 et l
	igue pelus que estrada contractivamente personales, a en una encidade el	
:010>	Study Area Code	
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<039>	Contact Email Address - Email Address of person identified in data line <030>	
		andy.m.lancaster@sprint.com
la et ala	annuarista servanes keleu /Ver No Net Amileakal ta note compliance as	is a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions,
		rmation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	A STATE OF THE PROPERTY OF THE
2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
2011a		
2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	33
<2012>	그렇게 하는 사람들이 되었다. 그렇게 되었다면 그렇게	"
<2013>		
<2014>	^^	
<2015>	지하는 경기를 가는 것이 되었다. 이번 경기를 가는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 그렇게 되었다면 없는 것이 없는 것이다.	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>		
<2010>	ACONO TO A CONTROL DE CONTROL DE PROPERTO ANTO DE CONTROL DE CONTR	
2017	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> <2018;	Sta year broadband Service certification	
	Stil Year Diobabana Service certification	
<2019:		
<2020>	Please check the box to confirm that the attached document(s), on lin pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	ine 2021, contains the required information
	addresses of community anchor institutions to which began providing	
	preceding calendar year.	B access to stocked the state of the state o
<2021>	Interim Progress Community Anchor Institutions	
2002		11 H 100 W. 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		* * * * * * * * * * * * * * * * * * *
		Name of Attached Document(s) Listing Required Information

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			izan emilio prosidenti emilio alle perenti
<010>	Study Area Code	239018	
<015>	Study Area Name	Virgin Mobile USA LP	
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<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster 9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andv.m.lancaster@sprint.com	
CHECK	he boxes below to note compliance on its five year service quality plan (pursua		polisace with the figuresial concerns requirements set forth in 47
CHECK		e information reported on this form and in the documents attached	
(3010)	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))		
		Name of Attached Document Listing Required Informatio	n
	Please check this box to confirm that the attached document(s), on line 3	012 contains the required information nursuant to	2
(3011)	§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and address providing access to broadband service in the preceding calendar year.	esses of community anchor institutions to which began	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
		Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	\bowtie
			Q
	check these boxes to confirm that the attached document(s), on line 301	r, contains the required information pursuant to § 54.313(f)(2) of	compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	F1	4
(3016)	Document(s) for Balance Sheet, income Statement and Statement of Ca	sh Flows	
	2 TO 1 OF THE PERSON OF THE PE		
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1	
20 = 20	report and all required documentation		
		Name of Attached Document Listing Required Information	\circ
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	senat comparable to DUC Operating Penant for Telegomenumications	
85751	Ethier a copy of their addited infancial statement, or (2) a milancial report []] a [ormat comparable to NOS Operating Report for Telecommunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows	L
(3021)	Management letter and audit opinion issued by the independent certified p	ublic accountant that performed the company's financial audit	
	네트를 하는데 하는데 아이들이 되었다면 하는데		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains:		
(3022)	Copy of their financial statement which has been subject to review by an		
	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		Darred .
	Borrowers,		
(3023)	Underlying Information subjected to a review by an independent certified		
55000000	public accountant	Will Di	
(3024)	Underlying information subjected to an officer certification.	.12 81	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Co	BSN Flows	
			l
(3026)	Attach the worksheet listing required information		
	A Secretary Control of the Control o		
		Name of Attached Document Listing Required Information	그렇는 그렇게 선생님이 작고된 살게 되었습니다. 그리고 아이들은 사람들이 되었습니다.

Annual Control			
<010>	Study Area Code	239018	953
<015>	Study Area Name	Virgin Mobile USA_LP	
<020>	Program Year	2016	M
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	10 10
<039>	.Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	*

Financial Data Summary	
(3027) Revenue	<u>Language</u>
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

	Roje Description grant Consistent	ALCHANICA Ormanian's crims 1800	Spirite and School S
-010-	Contract Code	A STATE OF THE STA	The same of the same of the same of
<010>	Study Area Code	239018	
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

A Carrier and A	2 5 5 1	of the Data Reported for the Ar	Waller at the		23-
i certify that I am an officer of the reporting carrier; my respon- recipients; and, to the best of my knowledge, the information is				ents for univers	al service support
Name of Reporting Carrier: Virgin Mobile USA LP					
Signature of Authorized Officer: CERTIFIED ONLINE			1 2 3	Date	06/16/2015
Printed name of Authorized Officer: Jay Franklin					
Title or position of Authorized Officer: Assistant Controlle	r			-7	
Telephone number of Authorized Officer: 9134997864 ext.					
Study Area Code of Reporting Carrier: 239018		Filing Due Date for this form	07/01/2015		

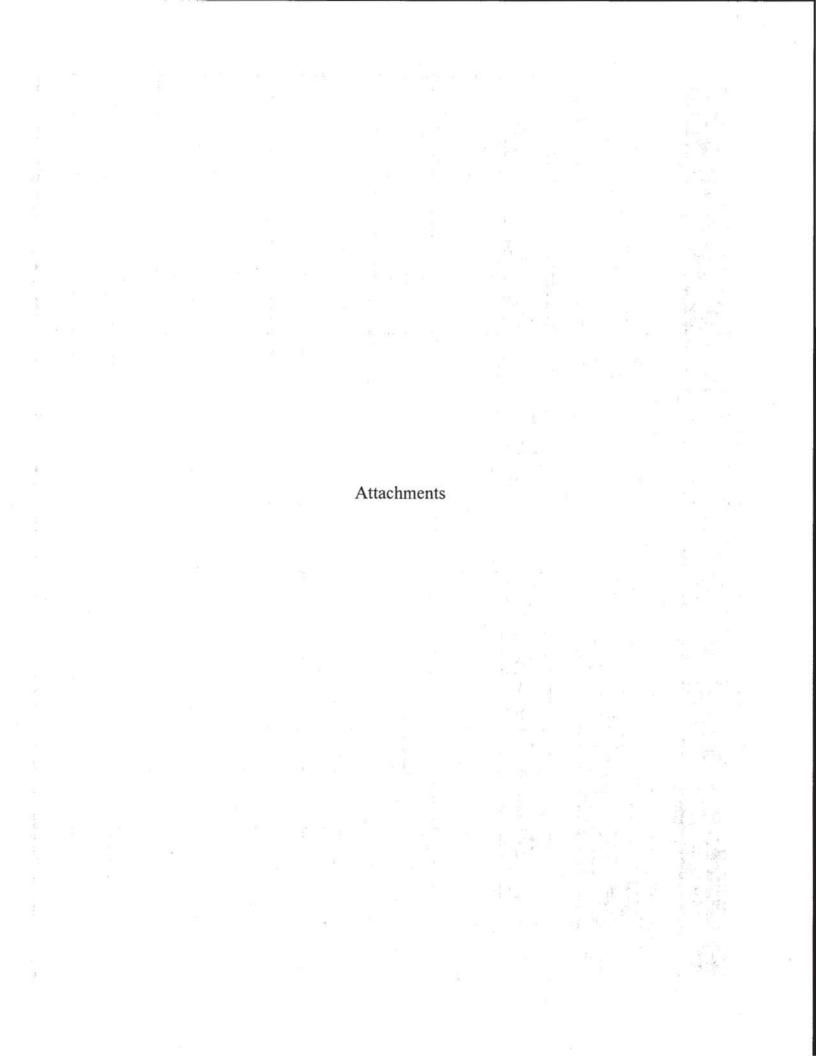
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my resp agent; and, to the best of my knowledge, the reports and data ;	Is authorized to submit the information reported on behalf of the reporting carrie onsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorize provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date: —
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier						
게 하는 것이 하는데, 없는데 이번 이번 시간에 가장 하는데 되었다. 그래요 나는 그를 하는데 하는데 하는데 되었다. 나를 하는데	norized to submit the annual reports for universal service suppor reporting carrier; and, to the best of my knowledge, the informa	된 것 같아 보다는 것이 이렇게 한다면 있다면 있었다. 이렇게 되었다면 하면 하면 하면 하면 하나 하나 하나 하나 하나 하나 하나 하다 하다 하나 하나 하다 하다 하다 하다 하다 하다 하나				
Name of Reporting Carrier:						
Name of Authorized Agent or Employee of Agent:						
Signature of Authorized Agent or Employee of Agent:		Date:				
Printed name of Authorized Agent or Employee of Agent:						
Title or position of Authorized Agent or Employee of Agent						
Telephone number of Authorized Agent or Employee of Ag	gent:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					



Network outage report information redacted

<010>	Study Area Code		239018	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person L	JSAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA LP		
<811>	Holding Company	Softbank Corp.		
<817>	Operating Company	Virgin Mobile USA LP		

and formula Parke Carrier value (8) in the Adolphia Carrier (1995) 200

<813>		
Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	239018	Assurance Wireless
Participation and the second s		

(45, 75)				
<010>	Study Area Code	539011	THE RESERVE THE PARTY OF THE PA	
<015>	Study Area Name	Virgin Mobile USA L	P	- Semilar
<020>	Program Year	2016	31	
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	andy'm.lancaster@spr	int.com	
22. (c ¹ 1.7) <u>.</u>	y a Politané Torrasa Strangas			{check box when complete}
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	
	Outage Reporting (voice)		(complete attached worksheet)	
<210>		outages to report		
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)			
		in this is	(attach descriptive	e document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach descripth	ve document)
.400	N - t f S - -			
<400>	Number of Complaints per 1,000 customers (voice)			
<420>	Mobile 1.2773			
<430>		pand)	•,	
<440> <450>	Fixed Mobile			Ent View (Addr., Address, Addr
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	√
200000000000000000000000000000000000000	5390110R510.pdf			, · · · · · · · · · · · · · · · · · · ·
<510>			(attached descriptive document)	
<600>	Functionality in Emergency Situations		(check to indicate certification)	
	5390110R610.pdf			
			(attached descriptive document)	
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710> <800>	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet) (complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(if ye	s, complete attached worksheet)	
	Voice Services Rate Comparability Certification			
<1010	•	1 1 V	(attach descriptive document)	
<1100	Certify whether terrestrial backhaul options exist (res or No) OO	(if not, check to indicate certification)	
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	Documentation Made to	(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional			e so a second
<2000> <2005>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange (CATTIETS (check to indicate certification) (complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Worksh	neet (check to indicate certification)	1

Data Co	rvice Quality Improvement Reporting Election Form			986/OMB Control No. 3060-0819
<010>	Study Area Code	539011		
<015>	Study Area Name	Virgin Mobile USA LP	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
<020>	Program Year	2016	6 1 1	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		A
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no) O		Contract of the Contract of th
<111>	year plan" filed with the FCC?	(yes / no) O O		
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	III 17 20 21 PROPERTY OF THE P	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year	Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality		
<116>	How much (USF) was used to improve service coverage and how support was used to improve	prove service coverage		
<117>	How much (USF) was used to improve service capacity and how support was used to improve			s a
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	1976		
			Total Control Control	

(200) Service Outage Reporting (Voice)	FCC form 48i
Data Collection Form	OMB control No. 3060-0986/OMB control No. 3060-0819
	10(\(\sigma \)013

<010>	Study Area Code	539011
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<220>

<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						See attached	77 940				
						ricor					
Val V			S.D. 17 43			er e	VI - TV-		- 1		
						673				-1910	
		Horaco		1,300		·					44-
-1-9		2.7									

Digine.	eran kapan	 Section 1. The section of the section
<010>	Study Area Code	539011
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
	1961 1969 - 1971 1970 1971 1981 1982 1983 1985 1985 1985 1985 1985 1985 1985 1985	
<702>	Single State-wide Residential Local Service Charge	

<703>

Mesca Control	A STATE OF THE STA			Residential Local	And San		Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
					-			
							1	
	91							
								1
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			5	
<010>	Study Area Code	539011		
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	E at	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	1	1,700,101

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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	I was a second	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				A supplied to		

	gedon Form		Majorge de la la 1940 de la 1940 d La companya de la 1940
<010>	Study Area Code		539011
	Study Area Name		Virgin Mobile USA LP
<020>	Program Year	Carried Communication of the C	2016
<030>	Contact Name - Person I	USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA, L.P.	
<811>	Holding Company	Softbank Corp.	
<812>	Operating Company	Virgin Mobile USA, L.P.	MARKET THE STREET STREE

See attached worksheet	Affiliates	SAC	Doing Business As Company or Brand Designation
	See attac	ched workshe	eet
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			Branch St			Jacky Addisor			
<010>	Study Area Code		539011						
<015>	Study Area Name		Virgin Mobil	le USA LP					
<020>	Program Year		2016						
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <		Andrew M. La 9137626107 e	ALC: Yes all the second		0	a 1 (9)	1 1 1 1 1 1 1 1	
<039>	Contact Feephone Number - Number of person identified in data line <		andy.m.lanca		at com				
(0332	Contact Email Address - Email Address of person identified in data life	0302	andy.m. ranca	iscerespili	re . com				
<910>	Tribal Land(s) on which ETC Serves							3	
<920>	Tribal Government Engagement Obligation		**		Name of Attac	hed Documen	t		
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to	Se	elect	İ					
	B(a)(9) includes:	898075	or No or Applicable						
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	22.50		e0;*)					
<922>	Feasibility and sustainability planning;								
<923>	Marketing services in a culturally sensitive manner;		2 2						
<924>	Compliance with Rights of way processes	2.00							
<925>	Compliance with Land Use permitting requirements		0 -	4					
<926>	Compliance with Facilities Siting rules		1325 -						
<927>	Compliance with Environmental Review processes	17 7			(90)				
<928>	Compliance with Cultural Preservation review processes								
<929>	Compliance with Tribal Business and Licensing requirements.								
With the		774	1000		t gar an				

	Study Area Code	CLAR CONTROL SCREET FEATURE COME OF CO. 2012 Plans THE ARREST
<010>		
-010×	Study Area Code	
<010>		539011
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
	Please confirm whether terrestrial backhaul options exist within the supported area ursuant to § 54.313(g) (Yes, No).	
(1130)	Please select the appropriate response (Yes, No, Not Applicable) to confirm the eporting carrier offers broadband service of at least 1 Mbps downstream and 256 apstream within the supported area pursuant to § 54.313(g).	kbps
	± 4 14	

No. of Contract of	and and the allegated plants to require s		が変更
Manage .		guide Command Ref. (CEC) Felse, Covidend Sense Command Ref. (CEC) Felse, Covidend Sense Clinic State (CEC)	
0): (3-(3-1)	siglication in		
<010>	Study Area Code	539011	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lançaster	
<035>	Contact Telephone Number - Number of person identified in data line <		
<039>	Contact Email Address - Email Address of person identified in data line	<030> andy.m.lancaster@sprint.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		Name of Attached Document	
4000			
<1220>	Link to Public Website	TTP http://www.assurancewireless.com/Public/TermsandConditions.aspx	
# - 1			
	neck these boxes below to confirm that the attached document(s), on line 1210,	J,	
or the we			
	bsite listed, on line 1220, contains the required information pursuant to		
	a)(2) annual reporting for ETCs receiving low-income support, carriers must		
§ 54.422(annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must		
annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:		
	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice		
annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:		
annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
annually r <1221> <1222>	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan,		
annually r <1221> <1222>	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan,		

"我们还是一个时间,我们可以不是一个,我们的,我们就是一个人的人的,我们就是一个人的人的,我们就是一个人的人的,我们就是一个人的人的,我们就是一个人的人的人,我	
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d er lang ag kawa was selag sanak katang kanak kalinah an hara ka	
010> Study Area Code 539011	AND THE RESERVE THE PARTY OF TH
015> Study Area Name	SA LP
U2U> Program Year	
030> Contact Name - Person USAC should contact regarding this data	ster
035> Contact Telephone Number - Number of person identified in data line <030>	
039> Contact Email Address - Email Address of person identified in data line <030> and y.m. lancaster	resprint.com
lect the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of increm- innect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on th	ental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions
	is form and in the documents attached policy is accurate.
Incremental Connect America Phase I reporting	
2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i)	
2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
2011b> Attachment (47 CFR § 54.313(b)(1)ii)	
	x
	Name of Attached Document(s) Listing Required Information
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
2016> Certification Support Used to Build Broadband	
Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> 3rd year Broadband Service Certification	1
<2018> 5th year Broadband Service Certification	
<2019> Interim Progress Certification	
<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the nur	e required information
pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the nur	mber, names, and
addresses of community anchor institutions to which began providing access to broadbar	na service in the
preceding calendar year.	
<2021> Interim Progress Community Anchor Institutions	
	Name of Attached Document(s) Listing Required Information

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010>	Study Area Code	539011
015>	Study Area Name	Virgin Mobile USA LP
020>	Program Year	2016
030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	9137626107 ext.
NO SALES		andy.m.lancaster@sprint.com
HECK t		t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 4 e information reported on this form and in the documents attached below is accurate.
	M6342-5	
2000	0	
3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
	missions sermous fit out 2 arrayshitatill	Name of Attached Document Listing Required Information
3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	
	F	
3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
7		
		Name of Attached Document Listing Required Information
3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
1014)	If yes, does your company file the RUS annual report	(Yes/No) LOC
lease	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)(2) compliance requires:
3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cast	sh Flows
3017)	If the response is yes on line 3014, attach your company's RUS annual	1.50
	report and all required documentation	
		Name of Attached Document Listing Required Information
2010)	If the response is no on line 2014, is your company audited?	(Yes/No)
3018)	If the response is no on line 3014, Is your company audited?	(les/los)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunications
3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
		A STATE OF THE STA
3021)	Management letter and audit opinion issued by the independent certified pu	blic accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a	× 🗀
	format comparable to RUS Operating Report for Telecommunications Borrowers,	
3023)	Underlying information subjected to a review by an independent certified	
0231	public accountant	orași e e e e e e e e e e e e e e e e e e e
3024)	Underlying information subjected to an officer certification.	
3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
	Attach the worksheet listing required information	

		ent decrease in enterior and a conserva-		Wester December of
Etanja i eta kanani kili Melakuman para jari kulestian	30	\$186.48 P. C. (\$1.67 P. (\$1.48 P.); 185.45 \$140 P. (\$1.48 P.); 185.45 \$15.66 \$15.66 \$16.66 \$1	de sainte en la companya de la comp	
Markett Blome up.				office Person
<010> Study Area Code	539011			
<015> Study Area Name	Virgin Mobile USA	LP		
<020> Program Year <030> Contact Name - Person USAC should contact regarding this day	2016 ta Andrew M. Lancaste	•		
<035> Contact Telephone Number - Number of person identified in	data line <030> 9137626107 ext.	Anna Anna Anna Anna Anna Anna Anna Anna		
<039> Contact Email Address - Email Address of person Identified in	data line <030> andy.m.lancaster@s	orint.com		
Financial Data Summary				
(3027) Revenue				
(2020) 0				
(3028) Operating Expenses				
(3029) Net Income				
(3030) Telephone Plant In Service(TPIS)				
(3031) Total Assets				
(3032) Total Debt				
(3033) Total Equity				
(3034) Dividends				
(5054) Dividends				
		de la constantid e		
	-22		2.2 2 . 3	
	Name of Attached Documen	t Listing Required Information	S. O'TAN . E. T.	

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<010>	Study Area Code	539011
<015>	Study Area Name	Virgin_Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Virgin Mobile USA LP

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/16/2015

Printed name of Authorized Officer: Jay Franklin

Title or position of Authorized Officer: Assistant Controller

Telephone number of Authorized Officer: 9134997864 ext.

Study Area Code of Reporting Carrier: 539011 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 28 U.S.C. § 1001.

<010>	Study Area Code	539011
<015>	Study Area Code Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrie					
	o certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.					
Name of Authorized Agent:						
Name of Reporting Carrier:						
Signature of Authorized Officer:	Date:					
Printed name of Authorized Officer:						
Title or position of Authorized Officer:						
Telephone number of Authorized Officer:						
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					

TO BE COMPLETED BY THE AUTHORIZED AGENT:

ized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
o submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided g carrier; and, to the best of my knowledge, the information reported herein is accurate.
Date:
Filing Due Date for this form:
t



Network outage report information redacted

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		2660, 278-6

<010>	Study Area Code		539011	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person U	SAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA, L.P.		
<811>	Holding Company	Softbank Corp.		
<812>	Operating Company	Virgin Mobile USA, L.P.		

<813>			
	Affiliates	SAC	Doing Business As Company or Brand Designation
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